

VictorReader® Stratus⁴

User Guide

 Humanware™

Victor Reader Stratus⁴ User Guide by HumanWare

Version 17-20110519

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Getting Started Session with Victor Reader Stratus⁴

Welcome to Victor Reader Stratus⁴, your new digital talking book player. The first time you use Victor Reader Stratus you should connect the player to a power outlet.

To connect to a power outlet, plug one end of the provided AC/DC power cord in the power jack. It is located near the right corner on the back side of the player. Plug the other end of the power cord in an electrical outlet. When first receiving the player or after replacing the battery or after an extended storage period, it is best to leave the player plugged into the power outlet overnight to ensure that the battery is fully charged.

The **Power** button may glow amber or green. The button will flash amber when the player is Off and plugged into a power outlet. The flashes indicate that the battery is recharging. When it stops flashing, the battery is fully charged. When the player is turned On, the power button glows green, whether it is plugged in or not. Under regular circumstances, the battery takes up to 4 hours to recharge and will provide up to 10 hours of playtime for most DAISY books.

Please note that you can use Victor Reader Stratus while charging the battery.

The package contains the following items: A Victor Reader Stratus⁴, Optional Key pad cover (not on all units) that can be removed to expose the player's navigation keys, a power cord, a plastic bag with documentation and this CD. This CD contains a short Getting Started session followed by the User's Guide.

You can pause and resume reading by simply pressing the **Play/Stop** key, which is located at the bottom center of the player between the **Rewind** and **Fast-Forward** keys.

We will now begin the Getting Started session. Place the player in front of you with the carrying handle on the left. Above the handle in the top left corner is a built-in speaker.

On the top center of the player are three pairs of up and down keys. From left to right, these are the **Tone**, **Volume** and **Speed** keys.

Beneath the Tone, Volume and Speed controls, roughly in the center of the player, you will find the Navigation keys — pointing **UP**, **DOWN**, **LEFT** and **RIGHT**. These allow you to move through the structure of a book. In the middle of these navigation keys is the **Information** key. The **Information** key announces your current reading position and general information about a book.

To the left of the four Navigation keys, about midway down the player, are three more keys aligned vertically. The first key is the Bookshelf key. You can use the Bookshelf key in combination with the 4 arrow keys to access the books you may have organized in different bookshelves. Immediately underneath the **Bookshelf** key is the **Bookmark** key. The **Bookmark** key is used to insert bookmarks to save important pages or paragraphs for future reference. The third and lowest key is the **Eject** key. It is used to eject CDs from the CD drive slot.

To the right of the four Navigation keys is the **Power** key. It is recessed to prevent accidental pressing. The **Power** key is used to power the Stratus ON and OFF. Note that when the Stratus is off and you connect it to the power outlet, it will take a few moments before the **Power** key becomes operational.

Beneath the four Navigation keys is a group of 4 keys. Three of them are lined up along the lower edge of the player. These are, from left to right, the **Rewind**, **Play/Stop** and **Fast Forward** keys. Finally, above the **Play/Stop** key is the **Sleep** key. It is crescent shaped and has an orange LED indicator to its left. Press it multiple times to set different time intervals after which the Stratus will automatically power off.

On the right side of the player, near the center, is the earphones jack, which can also be used for an external speaker.

Located on the back side of the player, slightly to the right of center, you will find the power input jack. It is used to connect the player to an electrical outlet.

On the front side of the player you will find the CD-ROM slot drive.

To insert and play a new book

Turn On Victor Reader Stratus by pressing and holding the **Power** key. You will hear a beep and a Welcome message.

Insert your CD in the slot, which is located on the front side of the player. Gently push the CD forward. The drive mechanism will take over and finish inserting the CD. After a few seconds, Victor Reader Stratus will announce the title and start playing the book.

NOTE: If you accidentally insert a CD upside down, it will be ejected within 15 seconds without damage.

You can adjust the Tone, Volume, and Speed by pressing the keys up or down. The Tone, Volume, and Speed control keys are located on the top center of the face.

To move back or forward at high speed in the book, press and hold the **Rewind** or **Fast-Forward** key until you reach the desired spot, then release. The normal play speed will be resumed.

To pause a reading session, simply press the **Play/Stop** key. To resume reading where you left off, press the **Play/Stop** key again. Note that if your player is not connected to a power outlet, and if it stays in pause mode for more than 30 minutes, it will shut Off automatically to save battery life.

To end a reading session, simply turn the player Off by pressing and holding the **Power** key until the player announces that it is closing. Victor Reader Stratus will remember where you left off in the book for your next reading session.

To start a new reading session in the same book, turn On your Victor Reader Stratus by pressing and holding the **Power** key. After a few seconds, you will hear the title of the book, a beep and reading will start where you left off in your last reading session.

To eject a CD

To eject a CD simply press the **Eject** key. Victor Reader Stratus will announce Eject and after a few seconds the motorized mechanism will gently slide the CD out of the drive.

Key Describer mode

When there is no CD inserted in the drive, the Stratus is automatically set to Key Describer mode. In this mode, anytime a key is pressed, the player announces a short description of its function. This can be useful when learning how to use the player.

This completes the Getting Started session. The User's Guide will begin playing momentarily.

User's Guide

About Victor Reader Stratus⁴

HumanWare is proud to introduce Victor Reader Stratus⁴, the simple and friendly digital talking book player.

Victor Reader Stratus⁴ was designed for leisure reading like best-sellers, novels, and magazines. It allows you to easily navigate within the structure and quickly go to desired information.

With its simple to use functions, you can consult the table of contents, go to a section, or return to a bookmark.

We wish you many pleasant hours discovering all the facets of our digital talking book player!

About HumanWare

HumanWare (<http://www.humanware.com>) is the global leader in assistive technologies for the print disabled. HumanWare creates products for people who are blind, have low vision and/or have learning disabilities. The innovative range of HumanWare products includes BrailleNote, the leading productivity device for the blind in education and business, as well as for personal use; the Victor Reader line, the world's leading digital audiobook players; myReader2, HumanWare's unique "auto-reader" for people with low vision and SmartView Synergy SI.

Important Safety Instructions

Follow all warnings, cautions, and instructions marked on the product.

Carefully read the instructions described in this user guide prior to using the Stratus.

Only use or store the Stratus on stable and solid surfaces.

Keep away from water or high humidity. Do not submerge.

Only use cables provided with the Stratus.

The power supply cord is a disconnect device for pluggable equipment. The socket-outlet should be installed near the equipment, and be easily accessible.

This product should be operated from the type of power indicated on the marking label. If you are not sure of the type of power available, consult your dealer or local power company.

Refer all servicing of this product to qualified service personnel. Do not attempt to service it yourself, as opening or removing covers may expose you to dangerous voltage points or other risks.



The above exclamation point within an equilateral triangle is intended to inform the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the appliance.

Battery Safety precautions

- Do not use or leave the battery near heat source and fire. Do not store in high temperatures
- Only use the Stratus power adapter to charge the battery
- Do not disassemble or modify the battery
- Do not short circuit the terminals
- Do not immerse the battery in water, do not allow it to get wet
- Do not strike or throw the battery
- Do not pierce or strike the battery with sharp objects or a hammer
- Do not solder the battery
- Do not reverse the positive and negative terminals
- Do not use the battery for purposes other than those intended by manufacturer
- Do not use the battery with primary battery or batteries of different capacities or brands
- If the battery leaks and liquid gets into the eyes, do not rub eyes. Instead, rinse the eyes with clean running water and seek immediate medical attention to prevent injury
- If the battery leaks and comes into contact with skin, immediately rinse area with clean running water to prevent injury

Medical Compliance Warnings

This product is equipped with a 3-wire grounding type plug as a safety feature. This plug has a third (grounding) pin and can only be plugged into a grounding-type power outlet. If necessary, contact an electrician to replace your power outlet with a grounding-type power outlet.

This product should be operated with the external power supply indicated on the marking label to ensure compliance with the requirements of IEC 60601-1. The external power supply must be of the following manufacturer and model:

Manufacturer: GlobTek, Inc.
Model Number: GTM9100P10012

Electromagnetic compatibility: The use of accessories and cables other than those specified by HumanWare may result in increased emissions or decreased immunity of the Stratus.

Placement of equipment: The Stratus should not be used adjacent to or stacked with other equipment.

Headphone connector shall be connected to medical grade SELV circuits only or they shall be connected to medical grade isolating devices.

FCC Warning

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Notice for Canada

This Class B digital apparatus meets all requirements of the Canadian Interference-Causing Equipment regulations.

Disposal

At the end of the life of the Victor Reader Stratus, its internal components must be disposed in compliance with the local authorities.

The Victor Reader Stratus contains no hazardous materials. For disposal, return to HumanWare or follow local governing ordinances or hospital procedure.

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1. Overview of Victor Reader Stratus⁴

1.1 Unpacking the Player

The package contains the following items: A Victor Reader Stratus⁴, Optional Key pad cover (not on all units), which may be removed to expose the player's navigation keys, a power cord, a plastic bag with documentation and this CD. This CD contains a short Getting Started session followed by the User's Guide. You can print the User's Guide & Getting Started session if required.

Before using Stratus for the first time, you should connect the player to a power outlet to charge the battery. You can use your Victor Reader Stratus while charging the battery.

If any of the above items are missing in the package please contact HumanWare:

Toll Free: 1 888 723-7273 (Canada & U.S.A.)

Telephone: 1 (819) 471-4818

Fax: 1 (819) 471-4828

Website: www.humanware.com

North America: the package contains a card to fill out if you wish to purchase an optional extension to your basic warranty. If you find this card and are interested in the extended warranty please note that the card must be returned within 30 days. If you have difficulty filling out the card or wish more information please contact HumanWare:

E-mail: us.info@humanware.com

1.2 Optional keypad cover

Your player may have an optional key cover installed. The cover prevents use of book navigation keys for those users who may not wish to use them. If you wish to take full advantage of the book navigation features of your Victor Reader Stratus then you may remove the cover.

The keypad cover is attached at the four corners of the player. The cover is held in place by a tab on each corner.

The Keypad cover prevents the use of the following keys: **Bookshelf**, **bookmark**, the **four navigation arrow** keys and the **Information** key.

If you wish to remove the keypad cover:

-Hold the player by the carrying handle using your left hand.

-Using your right hand, locate the top right corner of the cover. The tab is in the middle of the corner.

-Place the side of your right index finger underneath the tab.

-Using your thumb as leverage on the side of the player, apply pressure to slightly lift the tab from the side of the player.

-Using same method, slightly lift the tab on the lower right corner of the cover.

-With both corners raised, you should be able to lift the cover off. If needed, lift the bottom left corner and remove the keypad cover.

If you wish to reinstall the keypad cover, you will have to align the cover properly over the Stratus, making sure the carrying handle of the Stratus and that of the cover are overlapping.

Then press down on the cover until all four corners snap into place.

1.3 Physical Description of Victor Reader Stratus⁴

1.3.1 The Face of the Player

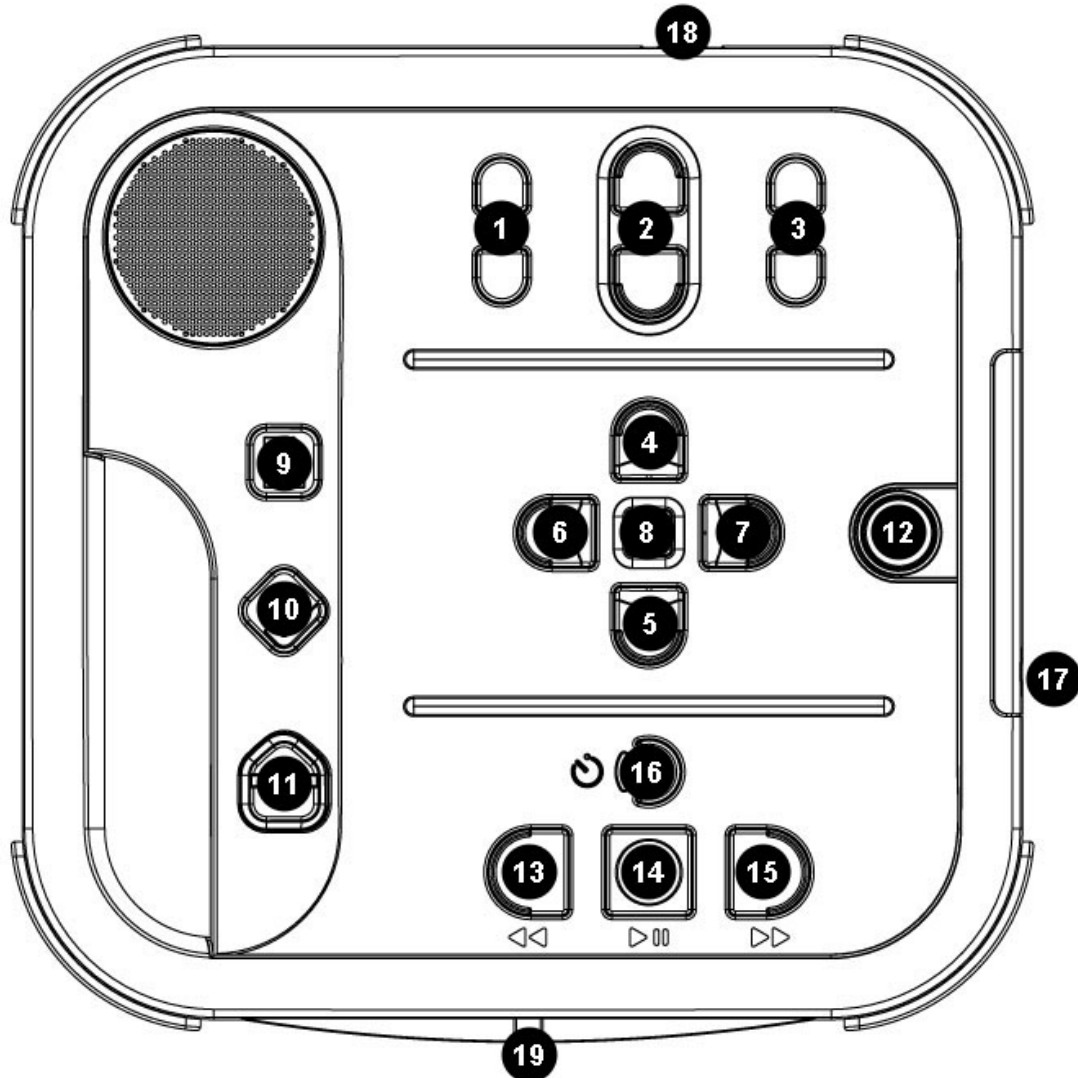


Figure 1: Stratus keys

Stratus buttons and features:

- | | | |
|----------------------|----------------|----------------------|
| 1. Tone controls | 8. Information | 15. Fast Forward |
| 2. Volume controls | 9. Bookshelf | 16. Sleep |
| 3. Speed controls | 10. Bookmark | 17. Earphone jack |
| 4. Navigation: UP | 11. Eject | 18. Power input jack |
| 5. Navigation: DOWN | 12. Power | 19. CD Drive slot |
| 6. Navigation: LEFT | 13. Rewind | |
| 7. Navigation: RIGHT | 14. Play/Stop | |

The built-in speaker is located on the upper left corner of the face.

On the top center, there are three pairs of up and down keys. From left to right, these are the **Tone**, **Volume** and **Speed** controls.

Beneath the Tone, Volume and Speed controls, you will find the four arrow shaped navigation keys **UP**, **DOWN**, **LEFT** and **RIGHT** allowing you to easily move through the structure of a book. In the middle of these navigation keys is the **Information** key. The **Information** key announces the current reading position and general information about the book.

To the left of the four Navigation keys, about midway down the player, are three more keys aligned vertically. The first key is the **Bookshelf** key. If the CD has multiple books then you can use the Bookshelf key in combination with the left/right arrow keys to select the book. Immediately underneath the **Bookshelf** key is the **Bookmark** key. The **Bookmark** key is used to insert bookmarks to mark important positions for future reference. Press the **Bookmark** key multiple times to choose to insert, jump to, or remove bookmarks. The third and lowest key is the **Eject** key. It is used to eject CDs from the CD drive slot.

To the right of the four Navigation keys is the **Power** key. It is slightly recessed to prevent accidental pressing. The **Power** key is used to power the Stratus ON and OFF.

Beneath the four Navigation keys is a group of 4 keys. Three of them are lined up along the lower edge of the player. These are, from left to right, the **Rewind**, **Play/Stop** and **Fast Forward** keys. Finally, above the **Play/Stop** key is the **Sleep** key. It is crescent shaped and has an orange LED indicator to its left. The **Sleep** key is used to get time announcement and activate the sleep timer. You press this **Sleep** key multiple times to announce the time or to set different Sleep time periods after which the player will automatically shut off.

1.3.2 The Left Side of the Player

On the left side of the player you will find the built-in handle and speaker.

1.3.3 The Right Side of the Player

On the right side of the player, near the center, is the earphones jack, which can also be used for an external speaker.

1.3.4 The Front Side of the Player

On the front side of the player you will find the CD-ROM drive slot.

1.3.5 The Back Side of the Player

Located in the right corner on the back of the player you will find the power input jack. It is used to connect the player to an electrical outlet in order to recharge the battery.

1.4 Charging the Battery

The battery is rated for approximately 300 recharge cycles. Under normal conditions the fully charged battery can last up to 10 hours for continuous play of DAISY books. However, the battery playtime may be reduced in the following cases:

If the battery is charged for less than 4 hours.

Extensive use of book navigation commands.

Non-DAISY CDs take more power and play for about 3 hours on battery power.

High Volume Level or High Speed reading.

The battery will automatically recharge whenever the player is plugged to AC power. The player can be used while recharging. To recharge the battery simply connect it to AC power. If the player is on when you connect, you will hear a short chime confirming that power is connected. You will hear the chime again when disconnecting from the AC power outlet. However, the player will recharge regardless of whether it is on or off.

For instructions on how to replace the battery, please consult the Battery Replacement Procedure section of this user guide.

NOTE: When the player is not connected to a power outlet, and staying in pause mode for more than 30 minutes, it will shut Off automatically to save the battery.

1.5 Powering On/Off

To turn the player On, press and hold the **Power** key. You will hear a beep and a welcome message.

To turn the player Off, press and hold the **Power** key again. You will hear two beeps indicating the player is powering Off. Note that when the Stratus is off and you connect it to the power outlet, it will take a few moments before the **Power** key becomes operational.

The **Power** button has the following behavior:

- The player is active. The button is green regardless whether the battery is charging or not charging.
- The player is off, plugged to AC power and recharging. The **Power** button is amber and blinking.
- The player is off, plugged to AC power and not recharging. The **Power** button is amber and not blinking.
- The player is off, not plugged to AC power. The **Power** button does not glow.

1.6 Inserting or ejecting a CD

Insert your CD in the slot located on the front side of the player. Then gently push the CD forward. A motorized mechanism will slide the CD in the drive. After a few seconds, Stratus will announce the title of the book and after a beep will start reading the book. If you accidentally insert a CD upside down, it will be ejected after a brief time without damage.

To eject a CD, simply press the **Eject** key, located in the bottom left corner. A motorized mechanism will gently eject the CD from the drive.

*NOTE: The **Eject** key can only work when the Stratus is powered On.*

2. Basic Functions

2.1 Audio Controls

Each of the **Tone**, **Volume**, and **Speed** controls has an **Up** and **Down** key. There is a beep to mark the upper and lower range of each control. If the book is not playing Stratus will announce the setting position. For tone and speed there is also a beep to mark the normal or 0 position. This indicates either a flat tone setting or normal speed setting.

2.2 Play/Stop

To start playing a book, press the **Play/Stop** key.

To stop playing a book, press the **Play/Stop** key again.

2.3 Rewind and Fast Forward

These keys allow you to go backward or forward quickly. You will hear the recording at a faster speed.

Press and hold the **Rewind** or **Fast Forward** key until you reach the desired spot, the movement of the **Rewind** or **Fast Forward** keys will accelerate the longer you hold the key down. For each few seconds you hold the keys you will move forward or backward 1 minute, 2 minutes, 5 minutes, 10 minutes, 15 minutes and so on. The largest jump is 5 minutes. Stratus will announce the time jumps and play a normal speed clip between each time jump. You can also press the **Fast Forward** and **Rewind** keys once to jump 5 seconds forward or backward.

2.4 Key Describer Mode

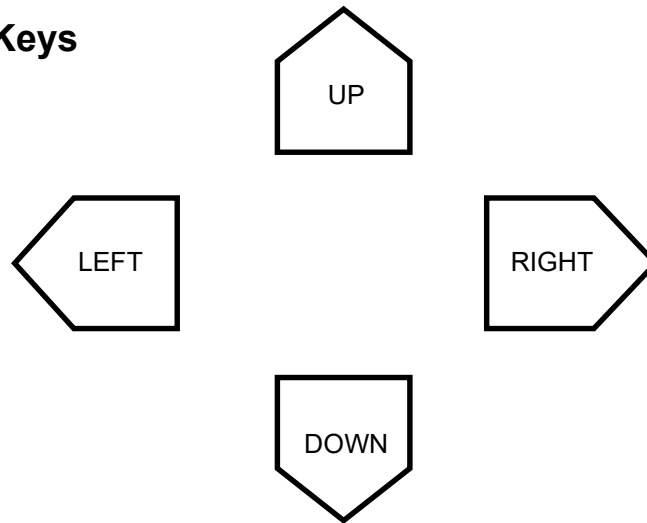
With the *Key Describer* feature, the user can learn the function associated with each of Stratus' keys. This is especially helpful when learning how to use the player.

If no CD is in the drive: The *Key Describer mode* will be activated automatically.

While in *Key Describer mode* you may press any key to hear its function.

3. Navigation Functions

3.1 Navigation Keys



Beneath the **Tone**, **Volume** and **Speed** controls, you will find the four Navigation keys: **Up**, **Down**, **Left** and **Right**. These keys allow you to easily choose the level of book navigation to move from one book element to another, quickly going to desired information.

Examples: moving by level 1 (chapter), level 2 (section), page, and so on. These navigation elements are defined by the book's producer so they may vary from book to book.

First, choose a book navigation element. Press the **Up** or **Down** key successively until you hear the desired element. The last element spoken is the one selected.

Then use the **Right** key to move forward or the **Left** key to move backward from one element to another until you reach the desired book element. The last element spoken is the one selected. Reading will start in the selected book element.

3.2 Bookshelf

If the CD has multiple titles then you may press the **Bookshelf** key to access the book list. The keys **Left** and **Right** allow you to move from title to title to choose the book you want. Confirm your book choice with the **Play/Stop** Key. Stratus will start to play the selected book.

3.3 Time Jump Navigation Mode

Time Jump navigation can be activated using the **Up** or **Down** keys.

Press the **Up** or **Down** key to select the Navigation level, until Stratus announces "**Time Jump**" followed by the **Jump Interval**.

Press the **Left** key to move Backward or the **Right** key to move Forward by this time interval.

3.4 Ten page Jump

The **Left** and **Right** keys allow you to move in 10-page jumps to quickly reach a specific page.

Select Page Navigation element by pressing the **Up** or **Down** key until you hear "Page".

Then, press and hold the **Back** or **Forward** key. You will hear Victor Reader Stratus skip backward or forward in 10-page jumps.

Release the key when you are close to the desired page, then forward a page at a time by pressing the **Back** or **Forward** keys successively until you reach the desired page. If your book does not offer page navigation then the "Page" element will not be announced when you press the **Up/Down** keys.

4. ADVANCED FUNCTIONS

4.1 Information Key

Press the **Information** key to announce your current reading position and other book information.

4.1.1 Available Information items

Book Title

Current page number (if available)

Playtime elapsed and playtime remaining

Number of books on the CD

Number of pages in the current book (if available)

Total playtime of the book

If you press and hold the **Information** key, additional information will be given regarding player language, whether the player is operating on battery or AC power, current battery level, software version, model, number of user authorization keys, and serial number.

Note that the serial number can also be found in the battery compartment.

4.2 Sleep Mode and Time announcement

The **Sleep** button allows you to obtain time announcements and set the Sleep Timer.

Press once to hear the time and date.

The Sleep feature allows the Stratus to be set to shut down after different lengths of time: 15minutes, 30 minutes, 45 minutes, 60 minutes or off.

Press **Sleep** multiple times to select your desired Sleep time. To deactivate the Sleep function, press **Sleep** repeatedly until you reach the OFF option.

When the sleep timer is active, an orange light located to the left of the **Sleep** button is turned ON. One minute before the timer shuts off the player, the light will start blinking and you will hear a message informing you that 1 minute of Sleep remains. When the timer expires, the player announces the shutdown and powers off without beeping.

4.3 Setting the Date and Time

To set the date and time, press and hold the **Sleep** key. Use the **Up** and **Down** arrows to navigate the menu. Date and time menu items are as follows: Set Time, Set Date and Set Advanced Time Settings. When on the menu item of your choice, press the **Right** arrow to enter that given menu. This menu will have various submenu items. The **Right** and **Left** arrows are used to navigate from one submenu to another. Use the **Up** and **Down** arrows to navigate the possible settings for each submenu item. Use the **Right** arrow to confirm your selection and move to the next submenu. When you reach the last submenu, pressing the **Right** arrow will confirm your settings and will return you to the menu. At this point, press **Sleep** to exit. You can also exit without saving changes at any point by pressing any other key.

List of menus and submenus

Set Time: Hour, Minute

Set Date: Year, Month, Day

Set Advanced Time Settings: 12h/24h format, Daylight saving setting

The daylight saving setting is a quick way to manually adjust your clock forward or back one hour. You can manually select Standard Time or Daylight Saving Time in the Advanced Time Setting

submenu. Note: This setting does not make the player automatically change the time at the predetermined date twice a year.

Example:

If you wish to modify the month follow these steps:

Press and hold **Sleep** key until you hear the menu prompt.

Press the **Down** arrow once to reach the **Set Date** menu.

Press the **Right** arrow twice to reach the **Month** submenu.

Press the **Up** or **Down** arrow multiple times until you reach the correct month.

Press **Right** arrow to move to the next submenu (day).

If you do not wish to modify the day, press the **Right** arrow again to reach the end of the Set Date menu, at which point any settings made in the Set Date menu will be saved.

4.4 Bookmarks

The Bookmark key marks positions in the book so you can return to them later.

4.4.1 Inserting bookmarks

Press and hold the **Bookmark** key to insert a bookmark. A number will be assigned to each bookmark. A message will confirm the bookmark and inform you of the assigned number.

4.4.2 Going to a bookmark

Press and release the **Bookmark** key. When you hear the message "Bookmark List", press the **Left** or **Right** keys to select the desired bookmark, then press **Play** to exit the bookmark list and continue playing from that position.

NOTE: The bookmark list always contains one bookmark for the beginning and end of book. Bookmarks are sorted by their position in the book not by the bookmark number.

4.4.3 Deleting bookmarks

Press the **Bookmark** key twice to delete all bookmarks from the current book. The player will ask you to confirm the deletion. To confirm, press **Play/Stop**. To cancel, press any other key.

NOTE: Bookmarks and current position are always saved separately for each book.

4.5 Undo

The UNDO function allows you to reverse an unwanted move if you accidentally press the **Left** or **Right** navigation keys. For example, if you accidentally press the **Right** arrow and jump to the next book element you can press the **Left** arrow to undo the move and return to where you were. Similarly, you can press the **Right** arrow to reverse an accidental move made with the **Left** arrow. Note: To undo an unwanted action, you must press the opposite button within 10 seconds of the action.

5. Listening to a Music or MP3 CD

Victor Reader Stratus is not only a talking book player. You can also play standard audio CDs and MP3 CDs, allowing you to listen to your favorite music or commercial MP3 books.

NOTE: Folders and Files are used for MP3 CDs only, when playing a Music CDDA-only, track to track navigation is possible.

5.1 Functions

Navigation: The **Left** and **Right** arrows are used to switch to the previous or the next file in the same folder. When the current file is the first or the last file of a folder, **Left/Right** arrows will switch to the last or the first file of the previous or the next folder respectively.

Playback: Playback is continuous; at the end of the current file it will switch to the next file and will stop at the end of the last file in the file list.

The **Information** key gives direct access to various information as follows:

Number of files and folders (if MP3 CD)

Number of tracks (if Music CDDA-only)

Total playtime

Time elapsed

Playing Time remaining

Number of Bookmarks

Battery or Power Cord operation

6. Battery Replacement Procedure

Contact HumanWare or your authorized distributor to obtain replacement batteries.

6.1 Removing spent battery

Place the Victor Reader Stratus in front of you on a table or flat surface. Flip the Victor Reader Stratus upside-down so as to have the underside of the device facing you. Position the player so as to have the carry handle away from you. Locate the battery compartment cover. It is near the carry handle opening. There are 2 sliding tabs. These tabs have 3 tactile ridges. The battery cover is located just below these two sliding tabs. To open the battery cover, simultaneously push the two sliding tabs away from each other using your thumbs. The battery cover should pop up, allowing you to remove the battery.

6.2 Inserting new battery

Victor Reader Stratus batteries are designed to be mistake-proof, meaning that they can only be inserted one way.

To properly insert it into the compartment, first place the battery flat in front of you.

The battery is rectangular. One of the 2 large surfaces has a label, this is the bottom surface. 2 of the 4 lateral sides are completely flat. The other 2 lateral sides have tabs and connectors.

One has a single tab, in the middle, extending from the top surface of the battery. The opposite side has a connector in middle and two tabs on either side of it.

To install battery, insert side with the two tabs and connector. The tabs and connector should fit into their corresponding openings. Then press down to lock the battery into place.

Note that a new battery is usually at 50% of its full capacity

7. Updating Stratus Software

HumanWare may from time to time offer new versions of the Stratus software. The software update is a .UPG file downloaded from HumanWare's website.

To update your Stratus:

- Burn the .UPG file onto a CD.
- Connect the Stratus to a power outlet.
- Power on the player and insert the CD.
- The update will start and report the new version number that is being installed. An installation progress message will be heard every 10 seconds.
- After the update is done, the player will power off.
- The CD will be automatically ejected the next time the Stratus is powered on.

8. Troubleshooting

8.1 Book Navigation

1. Why does Victor Reader Stratus not always announce the same DAISY levels when I press the **Up** and **Down** keys?
The **Up** and **Down** keys cycle through the DAISY navigation levels provided by the producer of the book. Not all DAISY books have the same navigation levels. For example, your book's producer may have only inserted level 1 (often used for chapters) marks into the book. In this case, the **Up** and **Down** keys will announce only "level 1" and "phrase". A phrase level is always included. Victor Reader Stratus can only navigate at the levels provided by the book producer. Also, the phrase jump is not the same for each book. Some producers may include a phrase mark for a single sentence while others may markup phrase as an arbitrary time jump. Still others have converted older cassette books and inserted a phrase as an entire side of one cassette. For books with little or no DAISY navigation marks, you will need to navigate with the **Fast forward** and **Rewind** keys. The **Rewind** key is to the left of the **Play/Stop** key and the **Fast Forward** key is to the right of the **Play/Stop** Key.
2. How do I know what DAISY navigation levels are available in my book?
The Victor Reader Stratus Up and Down keys will cycle through the levels of navigation available in the book. Many book producers include a section at the beginning of the book that describes what the DAISY levels correspond to in that book. Check with your book producer if you are unsure of the book's navigation features.
3. How do I quickly jump to the start or end of a book?
Victor Reader Stratus has automatic bookmarks for the beginning or end of the book. Press the Bookmark key until you hear Stratus announce, "Bookmark List". Then press the left arrow key until you hear, "beginning of book". The beginning of book is always to the left of the first user bookmark. Similarly, to reach the end of the book press the right arrow in the bookmark list until you hear "end of book". The end of book is always to the right of the last user bookmark. If you have not set any bookmarks then you need only press the left arrow key once in the bookmark list to reach the beginning of the book or press the right arrow once to reach the end.

8.2 Battery and Charging

1. Can I damage my battery if I leave the power cord connected for a long time?
No. However, if you are not going to use your Victor Reader Stratus for a long time such as being away on vacation it is best to disconnect it from the power mains to avoid potential damage from power surges.
2. Can I replace my battery?
Yes. Replacement batteries can be obtained from HumanWare or authorized dealers.
3. How many times can I recharge my battery before it requires replacement?
The battery is rated for 300 charge/discharge cycles. After that it will still recharge but its capacity to retain a charge will decrease. When the battery no longer maintains a charge it should be replaced.
4. What precautions should be taken if I am not planning to use the player for an extensive period of time?

For a period of time exceeding 3 months, it is best to remove the battery from the player. The player and batteries should be kept within a temperature of -20 to 35 Celsius and humidity levels between 5 and 90% without condensation.

8.3 CDs

1. What should I do if my CD is stuck and will not eject?
First, try turning Off your Victor Reader Stratus and then turning it back On and then pressing eject. If the **On/Off** key appears to be not working (no beep is heard when you press it) then hold the **On/Off** key down for 10 seconds, then release it. Then hold down the **Eject** key while you again press the **On/Off** key. Continue to hold the **Eject** key until you hear, "Welcome To Victor Reader". Victor Reader Stratus should then eject the CD.
2. Can I damage my Stratus if I insert the CD upside down?
No. Stratus will simply eject the CD.
3. Why does my Stratus make whining or chirpy sounds every couple of minutes?
This is the normal sound of the CDROM drive while the player is reading information from the CD. For DAISY CD books, after the CD is read it will spin down to save power and become silent for several minutes until it needs to be read again. Pressing navigation keys or jumping to a bookmark will also cause the CD to spin-up in order to be repositioned to the new location.
4. What should I do if my CD skips or stops playing?
Poor quality CDs or CDs with fingerprints or scratches will often not play properly or not play at all. Eject the CD. Try cleaning it using a soft lint free cloth or CD cleaning cloth, which can be purchased at most stores that sell CDs. Do not use paper towel or tissues. Clean the surface of the CD from the middle towards the outer edge in straight lines. Do not use a circular motion. If the CD still does not play, it should be inspected for scratches. Scratched CDs should be returned for replacement.
5. Do I need to clean the CD drive or laser reading lens?
No. The type of drive used in the Stratus players does not require cleaning.
6. May I attach a Braille or other label to the CD?
No. The label can adversely affect the balance of the CD as it spins at high speed. Also, if the label should come loose inside the player it will very likely damage the CD-ROM drive. If you receive a CD with a Braille or other non-manufacturer's label you should remove it.
7. Why do I sometimes hear the message, "Please Wait", when I press a key even though there is a CD loaded?
This may happen if you press keys too soon after inserting the CD or turning On the player. Victor Reader Stratus requires some time to scan the disk and load the DAISY CD navigation information. After turning your player On or inserting a CD, you should wait until Victor Reader Stratus announces the book title before you press any keys.
8. What does the message, "No book on disk" mean?
This is the message Victor Reader Stratus issues if it does not recognize the type of CD. Victor Reader Stratus can only play DAISY, MP3, or audio CDs.
9. What does the message, "Audio format not supported" mean?
The CD has audio files that Victor Reader Stratus recognizes but the files are formatted in a way that is incompatible with the Victor Reader Stratus software. You should notify HumanWare technical support.
10. Can I damage my Victor Reader Stratus by playing a scratched CD?
No. The CD reading lens does not come in contact with the CD surface so it will not be damaged if the CD is scratched. It will also not be subject to wear from repeated plays as with cassette players.

8.4 General

1. What should I do if the **On/Off** key is not working?
If no beep is heard when you press the **On/Off** key first ensure the player is plugged into the AC power source. If the **On/Off** key is still not working, press and hold it down for 10 seconds. This will reset the player. Then press it again and Victor Reader should beep and start normally.
2. Can the internal Victor Reader Stratus software be updated?
Yes. When HumanWare upgrades the Victor Reader Stratus software, customers are able to install the new software by simply inserting a special upgrade CD into the player, which automatically refreshes its internal software program. The upgrade CD may be obtained from HumanWare customer support, directly downloaded from the HumanWare website, or from some dealers who provide this support.
3. Should I delete bookmarks to save memory space?
No. Victor Reader Stratus can store over 1500 bookmarks spread over many books. Even if you exceed this large number Stratus will replace the bookmarks that were used the least often. So, you only need to delete bookmarks if you do not want them.

9. Technical Specifications

- Dimensions without cover: 22. X 21.6 X 4.8. cm (8.7 X 8.5 X 1.9 in.)
- Dimensions with cover 22.8 X 22.2 X 5.1 cm (9 X 8.7 X 2 in.)
- Weight: 0.95 kg (2.1lbs) with battery
- DAISY Formats Supported: DAISY 2.0 and 2.0.2
DAISY NISO Z39.86 2002 and Z39.86 2005
- Battery type: Rechargeable Li-Polymer battery. 8.4 volts 1650 mAh
- Charging time: 4 hours
- Operating time: 10 hours for continuous play of DAISY MP3 book
- Power Supply: The supplied power adapter meets power requirements only for the country in which it was sold. Check with your dealer for alternate power adapters used for other countries.
- Coding Algorithms: AAC, AMR-WB+, FLAC, MP3, Ogg Vorbis, Speex, WAV
- Power jack 2.5 mm (interior)/ 5.5 mm (exterior)
- earphone jacks 3.5 mm
- **Equipment Classification (IEC 601-1)**
- Type of Protection: Class 1
- Applied Parts: None
- Sterilization Method: Not intended for sterilization
- Enclosure Degree of Protection: IP20
- The equipment is not AP or APG category
- Mode of Operation: Continuous
- **Environmental**
- Operating Temperature 10 to 40° C
- Transport & Storage Temperature -20 to 60° C
- Operating Humidity 20% to 80% (RH)
- Transport & Storage Humidity 10% to 95% (RH)
- Operating Altitude -200 to 2000 m
- Transport & Storage Altitude -200 to 12 000 m
- Transport & Storage Barometric Pressure 70-103 kPa

For additional information, please contact HumanWare:

Service
1800 Michaud
Drummondville, Québec
Canada J2C 7G7

Telephone: 1 (819) 471-4818
Toll-free (Canada & USA): 1 (888) 723-7273
Fax: 1 (819) 471-4828
Website: www.humanware.com

10. Customer support

For customer support, please contact the HumanWare office nearest you or view our web site at: www.humanware.com

North America: 1(800) 722-3393 or send an email to us.support@humanware.com

Europe: (0044) 1933 415800 or send an email to eu.support@humanware.com

Australia / Asia: (02) 9686 2600 or send an email to au.sales@humanware.com

11. Manufacturer Warranty

This device is a high quality product, built and packaged with care. All units and components are guaranteed against any operational defects as follows:

US and Canada: One (1) year

Continental Europe and UK: Two (2) years

Australia and New Zealand: One (1) year

Other countries: One (1) year

Warranty covers all parts (except battery) and labor. If any defect should occur, please contact your local distributor or the manufacturer technical assistance line.

Note: Warranty terms may periodically change, please consult our website for the latest information.

Conditions and Limitations:

No replacement or repair covered by the warranty will be carried out unless the unit is accompanied by a copy of the original bill of purchase. Please retain your original. If the unit has to be returned, please use the original packaging. This warranty applies to all cases where the damage is not a result of improper use, mistreatment, negligence or acts of God.

12. End User License Agreement

By using this product (Victor Reader Stratus) you agree to the following minimum terms.

1. License Grant. HumanWare grants to End User a non-exclusive, non-transferable right and license to use the Software on this product.
2. Ownership of Software. End User acknowledges that HumanWare retain all right, title and interest in and to the original, and any copies, of software which is incorporated into this product. End User agrees not to: modify, port, translate, decompile, disassemble, reverse engineer, or make public in any way the software of this Product.

This product includes software developed by the OpenSSL Project for use in the OpenSSL Toolkit (<http://www.openssl.org/>)

13. Appendix 1 - Status Error Messages

SYSTEM error 1: CDROM, Does not apply.
SYSTEM error 2: MEMORY, Memory allocation problem.
SYSTEM error 3: BATTERY, Error with battery detection.
SYSTEM error 4: INT_STOR_FAIL, Error detecting internal storage
SYSTEM error 5: INT_STOR_CORRUPT, Corrupted internal storage

MEDIA error 1: READ, Error reading sector on disc.
MEDIA error 2: FORMAT, Unsupported File system.
MEDIA error 3: MOUNT, Error while mounting device.
MEDIA error 4: AUDIO, Does not apply.
MEDIA error 5: FILE, Error accessing the audio file.
MEDIA error 6: WAV, Error creating new wav structure.
MEDIA error 7: MPEG, Error handling an mpeg file.
MEDIA error 8: VORBIS, Error handling a vorbis file.
MEDIA error 9: NO AUDIO, No audio output available.
MEDIA error 10: AMR-WB+, Error handling a AMR-WB+ file.
MEDIA error 11: MP4-AAC, Error handling a MP4-AAC file.
MEDIA error 12: WRITE, Unable to open file for writing.
MEDIA error 13: SDLOST, card removed during write operation.
MEDIA error 14: USBLOST, USB device removed during write operation.

BOOK error 1: GENERIC, Unspecified.
BOOK error 2: MP3, Error with the mp3 decoder.
BOOK error 3: VORBIS, Error with the ogg vorbis decoder.
BOOK error 4: WAV, Error with the wav decoder.
BOOK error 5: NO FILE NAME, No file name available.
BOOK error 6: NO CUR POS, No current position is set.
BOOK error 7: FILE NOT FOUND, File not found on MCART.
BOOK error 8: AMR-WB+, Error with the AMR-WB+ decoder.
BOOK error 9: Audible.com DRM, Player unauthorized to play a book due to DRM.
BOOK error 10: VRTEXT, Error parsing text file.
BOOK error 11: TEXT SIZE, Text file is too big.
BOOK error 12: Braille translation error.
BOOK error 13: MP4-AAC, Error with the MP4-AAC decoder.
BOOK error 14: Re-parse text, Error re-parsing text file.
BOOK error 15: STRUCT_SIZE, Text book structure too big.

Note: some messages may not apply to all player models.

Customer support

**For customer support, please contact the HumanWare office nearest you or view our Web site at:
www.humanware.com**

**North America : 1 (800) 722-3393
or e-mail to us.support@humanware.com**

**Europe : (0044) 1933 415800
or e-mail to eu.support@humanware.com**

**Australia / Asia : (02) 9686 2600
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